

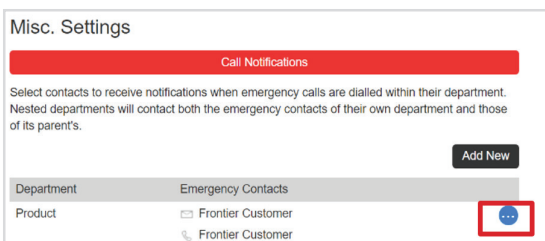
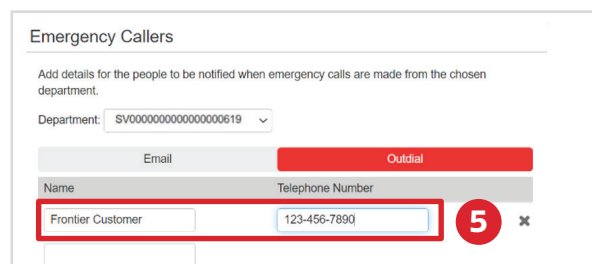
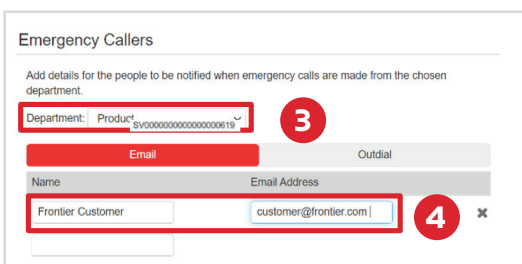
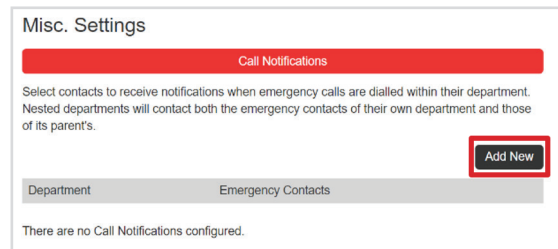
# Frontier® SmartVoice Emergency Contact Set Up

Immediate  
Action  
Required

## Setting Up Contacts for Emergency Notifications

From the Misc. Settings screen allows you to set up contacts to be notified in the event 911 is dialed from your system. More than one contact may be added. Go to the Misc. Settings section via the Business Group Admin Portal. If you require assistance, please call 833.767.8862.

- 1 From the Business Group Admin Portal Choose "Misc. Settings"
- 2 Add new contact or make edits to existing contacts
- 3 Department should be set to system name
- 4 Add contact name and email where notifications will be sent
- 5 Add contact name and telephone number for notification calls
- 6 Make Changes to your contact list
- 7 Example email of an Emergency Call Notification



From: Notification Services <[notifications@um.frontier.com](mailto:notifications@um.frontier.com)>  
Sent: Tuesday, September 14, 2021 11:16 AM  
To: Customer Contact [Name <customer@frontier.com>](mailto:customer@frontier.com)  
Subject: Emergency Call Notification  
Importance: High

Caller: "Bill T57W" 555-123-555  
Ext: 2057  
Department:  
Number dialed: 8885901649

Number used by Frontier  
to reach 911 systems

Frontier