

Communications Solutions Designed for State and Local Governments

LET FRONTIER HELP YOUR AGENCY BETTER
SERVE CITIZENS DESPITE BUDGET CHALLENGES



State and local governments are facing fiscally limited circumstances and being asked to do more with less. Today's citizens expect government services to be delivered securely and conveniently, taking advantage of online options, which means agencies need to make technology upgrades to meet these growing demands. Related issues include:

- Benefits of telework and the unique challenge of mobility in state and local government
- Meeting the public where they are—enabling more efficiency and improved communication with those served
- Increasing interconnectedness of communications technology and public safety
- The strain that legacy technology can put on government agencies and how to create a transformation plan to move your agency technology forward
- How unified communications can save not only dollars, but also lives

To address these challenges, your agency needs a communications technology partner experienced in providing solutions to state and local governments. Frontier has this background, having provided data and voice solutions to meet the specific needs of agencies including city, county and state offices; public works departments; courthouses; and emergency services.



When you choose Frontier as your partner, your agency can take advantage of this experience and our extensive portfolio of network and equipment solutions. We will work closely with your team to assess your current situation, determine future communications requirements, and select products and services that fit into your timeframe and budget. What's more, Frontier backs everything up with local customer support.

To learn what Frontier can do for your government agency, please visit us at frontier.com/businessedge.



Frontier Data Networking Solutions

Big data is a growing resource for state and local agencies, and there's a big push to provide more e-government to citizens. These and other factors create increasing demand for fast and reliable bandwidth solutions. Let Frontier provide the solutions that meet your agency's specific needs.

Frontier Ethernet

- Frontier's Ethernet Portfolio has been certified compliant to the highest industry standards by the global standards organization, the Metro Ethernet Forum: Carrier Ethernet 2.0.
- Ethernet solutions include ELAN, ELINE and EIA.
- Our Ethernet services deliver:
 - Speeds up to and exceeding 10Gbps
 - Easy integration with existing networks and infrastructures
 - High availability and performance
 - Engineered lines configured for performance to limit noise and environmental factors
 - Symmetrical upload and download speeds enable uncompromised traffic flow
 - Well-planned and coordinated migration from other carriers with minimal downtime
 - Commercial grade network with a coast-to-coast data backbone

Frontier Dedicated Internet Access

Frontier not only provides dedicated private lines to improve network performance, but we also help create secure, private networks for sensitive data transfers between servers and multiple locations.

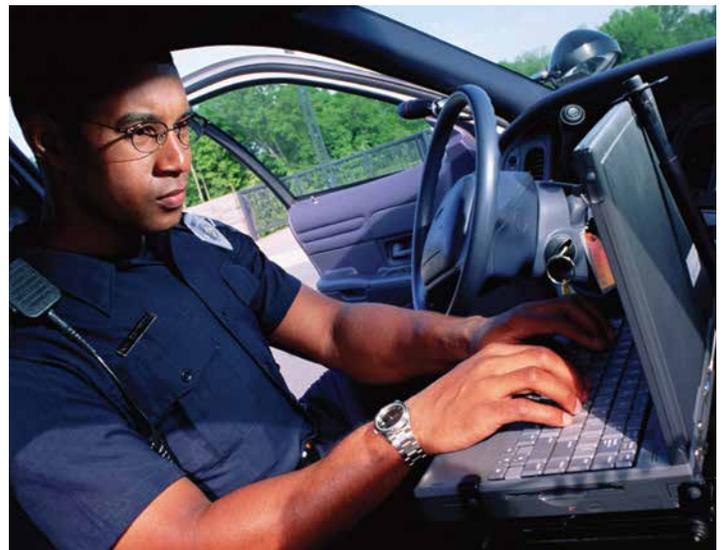
- Unlike typical xDSL and cable services, a Frontier Dedicated Internet Access connection uses a range of access technologies to give you symmetrical bandwidth on a survivable high-speed nationwide IP backbone.

- Dedicated Internet Access (DIA) provides a direct connection to the Frontier Core Internet Router. This provides your agency a wide array of bandwidth choices with speeds up to and exceeding 10Gbps. Dedicated Internet Access supports services such as:

- Wi-Fi Hot Spots & Anchors
- Data Backup & Recovery
- Audio, Web and Video Conferencing

Frontier Managed IP VPN

- IP VPN (an MPLS-based Virtual Private Network) from Frontier provides a highly secure, private data network for all sensitive information.
- Enables integration of multiple networks (voice, data, video) onto a single network
- Provides ability to prioritize traffic types to accommodate time-sensitive payloads
- Provides Internet connectivity in addition to site-to-site data connectivity
- Network management handled by highly skilled network architects.



Frontier Wi-Fi Solutions

The public sector increasingly expects the convenience and seamless flexibility of fast, secure wireless Internet access when visiting or working in a government facility. In addition, cities across the U.S. are opting to provide municipality-wide Wi-Fi services for citizen use as well as video surveillance cameras, automatic meter reading, intelligent transportation systems and more. Frontier offers a variety of cost-efficient Wi-Fi Solutions for these and other applications.

Expand Opportunities for Communication

- Frontier Wi-Fi Solutions provide Internet connectivity throughout your agency, expanding the opportunities for improved communication and collaboration.
- Frontier Wi-Fi Solutions allow your agency to take advantage of technology such as smartboards and video conferencing for staff or citizen education. It can even allow your facilities managers to monitor and control operations like HVAC, lawn sprinklers and security cameras.

A Variety of Wi-Fi Solutions to Meet Your Needs

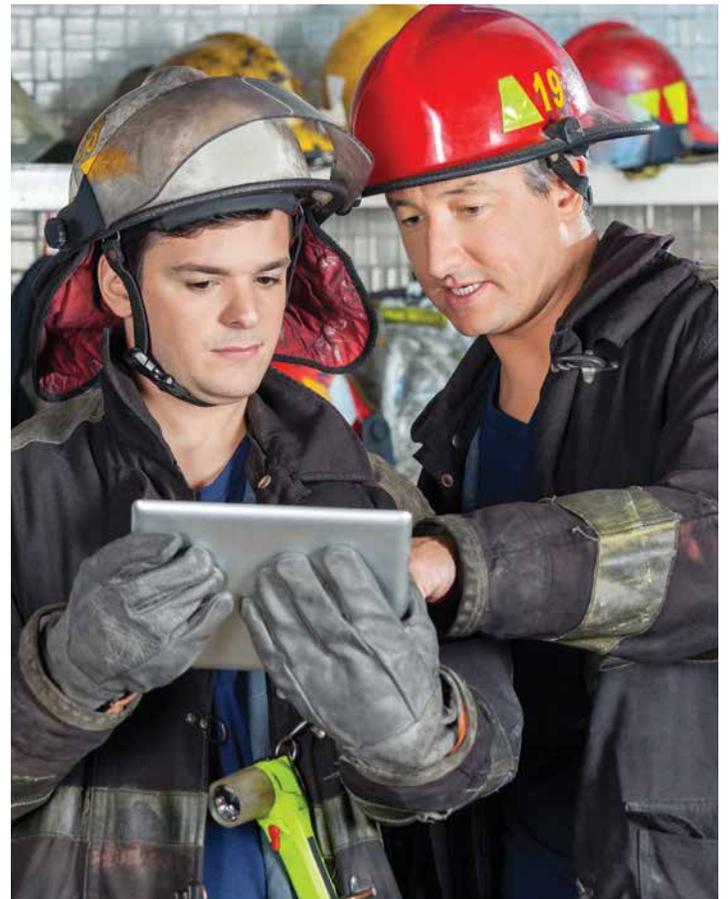
Frontier is dedicated to working with our customers to identify, design, install and support the right Wi-Fi solutions to meet their requirements.

- Managed, hosted and premised-based options for Wi-Fi provided by key leaders in the wired and wireless access industry.
- Financing options available (including no up-front capital outlay)
- Custom Wi-Fi network design and installation available
- Per-user download speeds customized to your specifications
- Multiple access options available to meet security requirements

Frontier Lets You Stay Focused on Government

Frontier's Managed Wi-Fi network services are a convenient and cost-effective way for your agency to implement wireless connectivity. By choosing Frontier, you can remain focused on government services and leave the rest to us. We have the experience and resources to take care of all your Wi-Fi needs, including:

- **Security** – Frontier will set up your Wi-Fi network to give staff, citizens and authorized visitors the wireless access they need, without giving them access to your main network.
- **Ongoing Support** – Our professionals will handle installation, provide locally based technical support and monitor network performance 24/7.



Frontier Voice and Equipment Solutions

Frontier can help improve the speed and efficiency of your voice networks to keep the lines of communication open between government agencies and citizens.

Phone and PBX Systems

- Frontier offers phone systems and PBX from a variety of top manufacturers to fit your needs and budget.
- OneVoice phone service packages provide the customized calling solutions your agency needs. Frontier offers a variety of cost-efficient long distance and international calling plans.

VoIP Services and Equipment

- With IP Trunking and Hosted (Cloud) VoIP services, Frontier has a VoIP solution that meets your needs.
- Save money and optimize network efficiencies by taking advantage of network convergence - Frontier's VoIP services are delivered over the same network infrastructure as is used to carry data and Internet traffic. With all your communications services on the same network, you'll eliminate much of the capital and resources needed to manage/maintain two separate networks for voice and data services.
- As VoIP is an IP-based application, you'll get great features and capabilities that aren't available with traditional phone services like soft-phones and Find Me/Follow Me services.
- In the event of a natural disaster, power outage or other disruption to your buildings, the Auto Attendant will manage your calls for you. With Mobile Twinning, you can still receive calls on mobile phones.

Frontier is Fully Equipped to be Your Single Provider

Your agency can streamline operations and improve efficiency when Frontier is your end-to-end provider for equipment, design, staging, configuration, installation, maintenance, management, network services and managed solutions:

- Seamless end-to-end voice, data and video solutions with one point of contact
- Partnerships with industry-leading equipment manufacturers and specialty services providers
- Manufacturer-certified field technicians and technical support
- Expert professional and managed services options
- Wide range of maintenance programs to fit your needs and budget
- Flexible financing options including options with no up-front capital investment

Further, Frontier's 100% U.S.-based technical support team can help free your faculty and staff from mundane IT tasks and troubleshooting that can waste time and energy they should be spending on government services. And because Frontier's support team is locally based, they're more efficient and get you back on track more quickly and easily.

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